



## Swim Line

### Who is the ASA Swim line for?

Swim Line is for anyone involved in swimming, including children and young people, who think that a child may be at risk

### How it works

When you ring you hear a message. It asks if you wish to speak to someone urgently now, or if it would be convenient or safe for some to call back - you can press a number to transfer you to the NSPCC Child Protection Help Line.

Trained and experienced counsellors who will advise you and will act to protect children answer it.

If there is no problem with being called back and you prefer to speak to someone who understands swimming, leave your phone number and a convenient time for one of our Child protection Group to ring.

They are members of swimming clubs who work in child welfare as a profession and have volunteered to help this ASA programme.

If there is an issue which causes concern the ASA will act to protect the child.

### Swim Line Facts

Swim Line calls are free and do not appear on itemised bills unless the call is made from a mobile phone. Swim Line does not use the 1471 code or any other call return or call display facilities. If you leave a message we aim to ring back during the next working day. If you phone over the weekend we will aim to contact you on Monday.

**YOU CAN CALL THE FREE 24 HOUR NSPCC CHILD PROTECTION HELPLINE  
DIRECT ON 0808 800 5000**

If you have a text phone you can call the NSPCC text phone on 0808 056 0566